

Using “Lean” tools to reduce cost & minimise waste in office environments



How is possible that some companies are able reduce waste by 20% to 40%, reduce cost by tens or hundreds of thousands of dollars, and add value – faster, easier, and be more productive - whilst others find it really tough?

“Lean” is the most successful business improvement methodology in the world today. Originating in the car industry, lean principles have been successfully applied across an enormous range of services and administrative processes with outstanding results.

This one off session is aimed at companies who wish to **reduce the office based waste** and **add value in their office environments**. It will be of interest to General Managers, Finance Managers, Operations Managers and business owners who need to run their business profitably.

Roaring Success has invited Anthony Clyne, a director at TXM, to answer some tricky questions which we know our clients grapple with, like:

- How to reduce the lead-time for office based staff to take and manage customer orders from a week down to 7 hours? (Achieved at a buildings product manufacturer)
- How to accelerate new product development to launch 400% more new product lines? (Achieved at a food retailing company)
- How to ensure our end of month accounts are 100% accurate and ready by Day 3 at 4pm, without exceeding a 10 hour day? (Achieved at an Australian division of a S&P 500 company)

“Applying lean thinking to office and service processes”

Key benefits of attending:

- ▶ Learn how to find and evaluate the waste in our business.
- ▶ Learn how to redesign your processes to increase productivity.
- ▶ Learn how to slash lead-times and delight your customers.

Themes:

- ▶ Business Process - Lean Value Stream Mapping
- ▶ Run an airplane manufacturing company – and learn through practical simulation how to transform and improve your business performance
- ▶ Applying the lessons to your own business

Anthony Clyne

Anthony is an expert in the areas of Lean for Service, Lean for Manufacturing business and is a long term friend of Roaring Success.

Qualifications:

Bachelor of Engineering (R.M.I.T)

Anthony is an expert in lean. He has a deep understanding of the principles of lean and an ability to explain in simple terms how to apply them in a wide range of businesses and industries.

Anthony's expertise comes from his impressive record of lean manufacturing projects across a wide range of industries including food, automotive, minerals processing and transactional processes.

Trained at Ford Motor Company and by Japanese based experts from Mazda, he has added a huge amount of value for his bosses and clients, and in the process saved millions of dollars from reducing waste and costs.

Anthony has worked with a range of companies including Schuetz DSL, Trimas Corporation, Rosebank Engineering, Agilent Technologies, AstraZeneca, Ferguson Plarre, Branach Engineering, Jeff Sykes and Associates and many, many more.



Registration Form

Short Course #7

“Lean for Office and Service Business Processes”

Venue:	Seminar Room, Ground Floor, Building 2, 574 Plummer Street, Port Melbourne
When:	10th Sept 2013 <u>starting promptly at 8:30am & ending by 12 noon</u>
Presenter:	Anthony Clyne, Director of TXM Pty Ltd

Registration

Name		Company			
Email		Address			
Phone		Address			
Fax		State		P/code	

Other Attendees	Mobile Phone	Email address

Cost Please circle your preferred option	\$200 / head (plus GST) \$500 / company team (plus GST)
Payment Options	All registrations will be invoiced for payment via a range of options
Booking Enquiries	For further information about this program, please call 038640 9009
RSVP	Email your completed form to: enquiries@roaringsuccess.com.au